



Place of Hearing: Khariar Road

Appeared:

1. **For the Complainant** – Sri Bhagawan Singh Bariha, Repr. By Ramesh Bariha, At-Barakothi, Po-Beltukri, Dist.-Nuapada.
2. **For the Respondent** – Sri Akshya Kumar Samal (JFM Nuapada), Repr. For Sri Sukhyat Dev Parida, EE, NED, Nuapada, TPWODL.

GIST OF THE COMPLAINT:

The complainant consumer Sri Bhagawan Singh Bariha, Repr. By Ramesh Bariha, At-Barakothi, Po-Beltukri, Dist.-Nuapada under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Khariar Road on dt. 17.01.2026, in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/Irrigation supply with CD of 3 KW having consumer no- **9060-0101-3301** under EE, NED, Nuapada.
- 2) As complained by the complainant that abnormal excess bill was served in the month of 05/2022.
- 3) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the excess bill.

SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (EE, NED, Nuapada) in its counter reply and course of hearing submitted as follows:

- 1) PVR: 28.01.2026
- 2) Bill details from: 07/2018 to 12/2025
- 3) Date of supply: 21.04.2018 ✓
- 4) Category: LT/Irrigation
- 5) Connected Load: 3 KW
- 6) Meter No – TPU19900
- 7) Installed on: 02.10.2023 with IMR "0"
- 8) CMR: 22980 kWh on Dt. 22.01.2026
- 9) The meter status: Regular
- 10) Facts of the complainant: Revision of bill
- 11) As written version submitted by EE, NE, Nuapada as follows:



- Please revise the high amount added bill and withdraw the earlier revision amount, i.e., 03/2022 to 09/2023. However, the respondent requested the forum to take appropriate decision as necessary.

FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for excess billing.
- The OP submitted that please revise the high amount added bill and withdraw the earlier revision amount, i.e., 03/2022 to 09/2023
- From 02/2022 to 09/2023 provisional / average bills have been served.

ORDER

09.02.2026

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

- The bills served from 02/2022 to 09/2023 are to be revised by taking average of 11/2023 to 10/2024 consecutive billing of new meter.
- To withdraw the earlier bill revision was effect on dt-01.01.2025.
- Any adjustments made during the revision period are also be taken into consideration / DPS charged on the wrong bills are also to be withdrawn.
- The complainant must clear all dues upon revision of bills.

The case is disposed of accordingly.

The matter is closed herewith. The compliance report to be submitted to the undersigned on or before **Dt- 31.03.2026**.


B. NAIK
Co-Opted Member

Co-Opted Member
GRF, Bhawanipatna


K.K. PATTNAIK
MEMBER (Fin.)

MEMBER FIN
GRF, Bhawanipatna


A.N. MEHER
PRESIDENT

PRESIDENT
GRF, Bhawanipatna

Copy to: -

1. Sri Bhagawan Singh Bariha, Repr. By Ramesh Bariha, At-Barakothi, Po-Beltukri, Dist.-Nuapada.
2. EE, NED, Nuapada, TPWODL.
3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
4. Chief Legal, Head Quarter Office, TPWODL, Burla.

Page 3/3

“If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums.”